



**BANK ĊENTRALI TA' MALTA**  
**EUROSISTEMA**  
**CENTRAL BANK OF MALTA**

**CENTRAL BANK OF MALTA**

**DIRECTIVE NO 10**

*in terms of the*

**CENTRAL BANK OF MALTA ACT**  
**(CAP. 204)**

**AUTHENTICITY AND FITNESS CHECKING AND RECIRCULATION**  
**OF EURO BANKNOTES**

*Ref: CBM/10*

## **DIRECTIVE NO 10**

### **DIRECTIVE ON THE AUTHENTICITY AND FITNESS CHECKING AND RECIRCULATION OF EURO BANKNOTES**

Issued on 27 October 2008

Amended on 7 October 2010 and 31 December 2010

#### **INTRODUCTION**

1. In terms of article 5(3) read in conjunction with article 5(1)(e) of the Central Bank of Malta Act (*Cap. 204*) (hereinafter referred to as “the Act”), the Central Bank of Malta (hereinafter referred to as “the Bank”) has been empowered to issue directives in order to provide for the circulation of euro banknotes. For the purposes of this Directive, unless otherwise provided or made clear from the context, terms used in this Directive shall have the same meaning as is assigned to them under the Act.
2. This Directive lays down common rules and procedures on the authenticity and fitness checking and recirculation of euro banknotes. These rules and procedures aim to safeguard the integrity of euro banknotes as a means of payment.
3. This Directive is based on the Decision of the European Central Bank of 16 September 2010 on the authenticity and fitness checking and recirculation of euro banknotes (ECB/2010/14) and shall be interpreted and construed accordingly.

#### **SCOPE AND APPLICATION**

4. This Directive lays down obligations on cash handlers to check euro banknotes for authenticity and fitness.
5. This Directive applies to cash handlers as referred to in Article 6 of Council Regulation (EC) No 1338/2001 of 28 June 2001 laying down measures necessary for the protection of the euro against counterfeiting.
6. The Directive is without prejudice to any applicable legislation in respect of counterfeit

currency.

7. This Directive shall not apply to the authenticity and fitness checking of euro banknotes carried out by the Bank.

## **DEFINITIONS**

8. For the purpose of this Directive:
  - “banknote handling machine” means a customer-operated or staff-operated machine as defined in Annex I of this Directive;
  - “cash dispenser” means a self-service machine which, through the use of a bank card or other means, dispenses euro banknotes to the public, debiting a bank account, such as an ATM dispensing cash. Self-checkout terminals (SCoTs) with which the public can pay for goods or services either by bank card, cash or other payment instruments, having a cash-withdrawal function, are also considered cash dispensers;
  - “common test procedures” means the test procedures, as specified by the ECB, to be applied by the Bank in order to test types of banknote handling machines;
  - “counterfeit euro banknotes” means notes denominated in euro or which have the appearance of euro notes and which have been fraudulently made or altered;
  - “Eurosystem” means the European Central Bank (ECB) and the National Central Banks (NCBs) of the Member States which have adopted the single currency in accordance with the Treaty on European Union;
  - “recirculation” means the action, by cash handlers, of putting back into circulation, directly or indirectly, euro banknotes that they have received, either from the public as payment or as a deposit in a bank account, or from another cash handler;
  - “trained staff member” means an employee of a cash handler who has: (a) knowledge of the different public security of euro banknotes, as specified and published by the Eurosystem, and the ability to check them; and (b) knowledge of the sorting criteria listed in Annex IIIb and the ability to check euro banknotes in accordance with the criteria;
  - “type of banknote handling machine” means a banknote handling machine that can be distinguished from other banknote handling machines as described in Annex 1;
  - “unfit euro banknotes” means euro banknotes which are evaluated as unsuitable for recirculation following the fitness checking referred to in this Directive.

## **GENERAL PRINCIPLES**

9. The obligation of cash handlers to check euro banknotes for authenticity and fitness shall be carried out in line with procedures laid down in this Directive.
10. If two or more cash handlers are involved in the recirculation of the same euro banknotes, the cash handler responsible for the authenticity and fitness checking of these euro banknotes shall be the first cash handler which has received the euro banknotes, either from the public as payment or as a deposit in a bank account.
11. The authenticity and fitness checking shall be carried out either by a type of banknote handling machine successfully tested by an NCB, or manually by a trained staff member.
12. Euro banknotes may only be recirculated via customer-operated machines or cash dispensers if they have been checked for authenticity and fitness by a type of banknote handling machine successfully tested by an NCB and classified as genuine and fit. However this requirement shall not apply to euro banknotes that have been delivered directly to a cash handler by an NCB or by another cash handler that has already checked the euro banknotes for authenticity and fitness in this manner.
13. Staff-operated machines, when used for the purpose of authenticity and fitness checking, and customer-operated machines may only be put into operation by cash handlers if they have been successfully tested by an NCB and listed on the ECB's website as laid down in paragraph 27 of this Directive. The machines shall be used with the standard factory settings, including any updates thereof, which have been successfully tested unless stricter settings are agreed between the Bank and the cash handler.
14. Euro banknotes which have been checked for authenticity and fitness and classified as genuine and fit by trained staff members but not by a type of banknote handling machine successfully tested by an NCB may only be recirculated over the counter.

## **CLASSIFICATION AND TREATMENT OF EURO BANKNOTES BY BANKNOTE HANDLING MACHINES**

15. Euro banknotes checked by a customer-operated machine shall be classified and treated in accordance with Annex IIa.

16. Euro banknotes checked by a staff-operated machine shall be classified and treated in accordance with Annex IIb.

#### **DETECTION OF COUNTERFEIT EURO BANKNOTES**

17. Banknotes that are not authenticated as genuine euro banknotes following classification carried out in accordance with Annex IIa or IIb or following manual authenticity checking by a trained staff member shall immediately, and in any case within a maximum of 20 working days, be handed over by cash handlers to the Bank.

#### **DETECTION OF UNFIT EURO BANKNOTES**

18. Fitness checking shall be carried out in accordance with the minimum standards laid down in Annexes IIIa and IIIb.

19. Unfit euro banknotes shall immediately be handed over to the Bank.

#### **EXCEPTION**

20. Where an exceptional event occurs as a result of which the euro banknote supply in Malta is significantly impaired, cash handlers' trained staff members may, on a temporary basis, and subject to the Bank's agreement that the event is exceptional, carry out manual authenticity and fitness checking of euro banknotes to be recirculated via customer-operated machines or cash dispensers.

#### **EUROSYSTEM COMMITMENTS**

21. The information, as specified by the Eurosystem, on euro banknotes and their machine-readable security features shall be provided to manufacturers by the Eurosystem in advance of the issue of a new banknote series and thereafter to enable them to build banknote handling machines that are able to pass the common test procedures and to adapt to new requirements.

22. The information, as specified by the Eurosystem, on euro banknotes and their public

security features shall be provided by the Eurosystem to cash handlers in advance of the issue of a new euro banknote series and thereafter to enable their staff members to be given any training required.

23. Training by cash handlers of their staff members to ensure that trained staff members are competent to check euro banknotes for authenticity and fitness shall be supported by the Eurosystem.
24. Cash handlers shall be informed by the Eurosystem of counterfeit threats when appropriate and may be required by the Eurosystem for action to be taken, including a temporary prohibition on the recirculation of the banknote denomination(s) concerned.
25. Manufacturers of banknote handling machines shall be informed by the Eurosystem of counterfeit threats as appropriate.

#### **EUROSYSTEM'S COMMON TEST PROCEDURES FOR BANKNOTE HANDLING MACHINES**

26. Types of banknote handling machines shall be tested by the Bank in accordance with the common test procedures.
27. All successfully tested types of banknote handling machines shall be listed on the ECB's website during the periods of validity of the test results, as referred to in paragraph 28. A type of banknote handling machine that becomes unable during this period to detect all counterfeit euro banknotes known to the Eurosystem shall be removed from the list in accordance with a procedure specified by the ECB.
28. Where a type of banknote handling machine is successfully tested, the test results shall be valid throughout the euro area for one year from the end of the month of their publication on the ECB's website, provided that it remains capable of detecting all counterfeit euro banknotes known to the Eurosystem during this period.
29. The Eurosystem shall not be held liable if a successfully tested type of banknote handling machine is unable to classify and treat euro banknotes in accordance with Annex IIa or IIb.

#### **EUROSYSTEM MONITORING ACTIVITIES AND CORRECTIVE MEASURES**

30. The Bank may:

- (i) carry out on-site inspections, including unannounced ones, at cash handlers' premises to monitor their banknote handling machines, in particular the machines' capacity to check for authenticity and fitness and to trace suspect counterfeit euro banknotes and euro banknotes that are not clearly authenticated to the account holder; and
- (ii) verify the procedures governing the operation and control of the banknote handling machines, the treatment of checked euro banknotes and any manual authenticity and fitness checking.

31. The Bank may take samples of processed euro banknotes to check them at its own premises.

32. When in the course of an on-site inspection the Bank detects non-compliance with the provisions of this Directive, it shall require the adoption by the cash handler of corrective measures within 20 working days. Until the non-compliance is rectified, the Bank may, on behalf of the ECB, prohibit the cash handler from recirculating the banknote denomination(s) concerned. If the non-compliance is due to a failure of the type of banknote handling machine, this may lead to its removal from the list referred to in paragraph 28.

33. Where a cash handler does not cooperate with the Bank with regard to an inspection, this shall be considered as non-compliance.

#### **REPORTING OBLIGATIONS**

34. In order for the ECB and the Bank to monitor the compliance by cash handlers with this Directive and to oversee developments in the cash cycle, the Bank shall be:

- (i) informed in writing, including by electronic means, by cash handlers before a type of banknote handling machine is put into operation; and
- (ii) provided by cash handlers with the information specified in Annex IV.

#### **COSTS**

35. The Eurosystem shall not reimburse cash handlers the costs incurred by them in the

fulfilment of this Directive.

36. The Eurosystem shall not compensate for additional costs incurred by cash handlers due to the issue of euro banknotes with changed or new security features.

#### **ENTRY INTO EFFECT**

37. This Directive shall enter into force on 1 January 2011, provided that the reporting obligation laid down in paragraph 34 shall be effective to cash handlers other than the credit institutions as from 1 January 2012.

The reporting obligations laid down in Annex V shall apply to credit institutions for the period from 1 January 2011 to 31 December 2011.

38. The Annexes and Appendices attached to this Directive are intended to form an integral part of this Directive.

## **ANNEX I**

### **BANKNOTE HANDLING MACHINES**

This Annex provides the general technical requirements, the categories and the types of banknote handling machines.

#### **1. GENERAL TECHNICAL REQUIREMENTS OF BANKNOTE HANDLING MACHINES**

(a) To qualify as a banknote handling machine, a machine has to be capable of processing batches of euro banknotes, classifying the individual euro banknotes and physically separating the euro banknotes according to their classifications without the intervention of the machine operator, subject to Annex IIa and IIb. Banknote handling machines need to have the required number of dedicated output stackers and/or other means to ensure the reliable separation of the euro banknotes processed.

(b) Banknote handling machines have to be adaptable to ensure that they are capable of reliably detecting new counterfeits. Moreover, they have to be adaptable to enable the setting up of more or less restrictive fitness sorting standards, if applicable.

#### **2. CATEGORIES OF BANKNOTE HANDLING MACHINES**

Banknote handling machines are either customer-operated machines or staff-operated machines:

**TABLE 1: CUSTOMER-OPERATED MACHINES****A. Customer-operated machines where cash is deposited with customer tracing**

1.	Cash-in machines (CIMs)	CIMs allow customers, by using a bank card or other means, to deposit euro banknotes in their bank accounts, but do not have any cash-dispensing function. CIMs check euro banknotes for authenticity and allow for traceability of the account holder; fitness checks are optional
2.	Cash-recycling machines (CRMs)	CRMs allow customers, by using a bank card or other means, to deposit euro banknotes in their bank accounts and to withdraw euro banknotes from their bank accounts. CRMs check euro banknotes for authenticity and fitness and allow for traceability of the account holder. For withdrawals, CRMs may use genuine fit euro banknotes that have been deposited by other customers in previous transactions
3.	Combined cash-in machines (CCMs)	CCMs allow customers, by using a bank card or other means, to deposit euro banknotes in their bank accounts and to withdraw euro banknotes from their bank accounts. CCMs check euro banknotes for authenticity and allow for traceability of the account holder; fitness checks are optional. For withdrawals, CCMs do not use euro banknotes that have been deposited by other customers in previous transactions but only euro banknotes loaded separately into them

**B. Other customer-operated machines**

4.	Cash-out machines (COMs)	COMs are cash dispensers which check euro banknotes for authenticity and fitness before dispensing them to customers. COMs use euro banknotes loaded into them by cash handlers or other automated systems (e.g. vending machines)
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<b>TABLE 2: STAFF-OPERATED MACHINES</b>		
1.	Banknote processing machines (BPMs)	BPMs check euro banknotes for authenticity and fitness
2.	Banknote authentication machines (BAMs)	BAMs check euro banknotes for authenticity
3.	Teller assisted recycling machines (TARMs)	TARMs are cash recycling machines operated by cash handlers that check euro banknotes for authenticity and fitness. For withdrawals, TARMs may use genuine fit euro banknotes that have been deposited by other customers in previous transactions. In addition, they keep euro banknotes in safe custody and allow cash handlers to credit or debit the bank accounts of customers
4.	Teller assistant machines (TAMs)	TAMs are machines operated by cash handlers that check euro banknotes for authenticity. In addition, they keep euro banknotes in safe custody and allow cash handlers to credit or debit the bank accounts of customers

Where customers feed euro banknotes to be deposited into TARMs or TAMs, or take the euro banknotes dispensed by these machines, these machines have to be considered customer-operated machines and have to classify and treat the euro banknotes in accordance with Annex IIa.

### **3. TYPES OF BANKNOTE HANDLING MACHINES**

The Eurosystem tests types of banknote handling machines. Types of banknote handling machines can be distinguished from each other through their specific detector systems, software and other components for the performance of their core functionalities. These are:

- (a) the authentication of genuine euro banknotes;
- (b) the detection and separation of euro banknotes suspected to be counterfeit;
- (c) the detection and separation of unfit euro banknotes from fit euro banknotes, if applicable; and
- (d) the tracing of objects identified as suspect counterfeit euro banknotes and of euro banknotes that are not clearly authenticated, if applicable.

## ANNEX IIa

### CLASSIFICATION AND TREATMENT OF EURO BANKNOTES BY CUSTOMER-OPERATED MACHINES

Euro banknotes are classified into one of the following categories and are physically separated by category. Machines which do not check euro banknotes for fitness do not need to distinguish between categories 4a and 4b.

<b>TABLE 1: CLASSIFICATION AND TREATMENT OF EURO BANKNOTES BY CUSTOMER-OPERATED MACHINES in which cash is deposited with customer tracing</b>		
<b>Category</b>	<b>Properties</b>	<b>Treatment</b>
1	Objects not recognised as euro banknotes  Not recognised as euro banknotes because of any of the following: <ul style="list-style-type: none"> <li>- non-euro banknotes</li> <li>- euro banknote-like objects</li> <li>- wrong image or format</li> <li>- large folded corner(s) or missing part(s)</li> <li>- feeding or transportation error of the machine</li> </ul>	Return by the machine to the customer
2	Suspect counterfeit euro banknotes  Image and format recognised, but one or more authentication feature checked by the machine not detected or clearly out of tolerance	Withdraw from circulation To be handed over for authentication, together with information related to the account holder, to the competent national authorities immediately, at the latest 20 working days after deposit in the machine. Do not credit to the account holder
3	Euro banknotes that are not clearly authenticated  Image and format recognised, but not all authentication features checked by the machine are recognised because of quality and/or tolerance deviations. In most cases unfit euro banknotes	Withdraw from circulation. The euro banknotes are processed separately and handed over for authentication to the competent national authorities immediately, at the latest 20 working days after deposit in the machine. Information on the account holder is stored for eight weeks after the euro banknotes have been detected by the machine. This information is made available on request to the competent national authorities. Alternatively, in agreement with the competent national authorities, information allowing the traceability of the account holder can be handed over together with the euro banknotes to those authorities May be credited to the account holder
4a	Euro banknotes that are identified as genuine and fit  All authenticity and fitness checks carried out by the machine giving positive results	Can be used for recirculation  Credited to the account holder

4b	Euro banknotes that are identified as genuine and unfit	All authenticity checks carried out by the machine giving positive results. At least one fitness criterion checked giving a negative result	Cannot be used for recirculation and are returned to the NCB Credited to the account holder
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Categories 2 and 3 euro banknotes are not returned to the customer by a machine if the machine allows the cancellation of a deposit transaction. Retaining such euro banknotes when a transaction is cancelled can be done by storing them in a temporary storage area in the machine.

The Bank may agree with a cash handler that category 3 euro banknotes may not be physically separated from categories 4a and 4b euro banknotes, and that in such a case all three categories must be treated as category 3 euro banknotes.

<b>TABLE 2: CLASSIFICATION AND TREATMENT OF EURO BANKNOTES BY OTHER CUSTOMER-OPERATED MACHINES</b>			
<b>Category</b>		<b>Properties</b>	<b>Treatment</b>
A	(i) Objects not recognised as euro banknotes; or	(i) Not recognised as euro banknotes because of any of the following: - non-euro banknotes - euro banknote-like objects - wrong image or format - large folded corner(s) or missing part(s) - feeding or transportation error of the machine	Withdraw from circulation To be handed over for authentication to the competent national authorities immediately, at the latest 20 working days after detection by the machine
	(ii) suspect counterfeit euro banknotes; or	(ii) Identified as suspect counterfeit euro banknotes because image and format recognised, but one or more authentication feature checked by the machine not detected or clearly out of tolerance	
	(iii) euro banknotes that are not clearly authenticated	(iii) Euro banknotes that are not clearly authenticated because image and format recognised, but not all authentication features checked by the machine recognised because of quality and/or tolerance deviations. In most cases unfit euro banknotes	
B1	Euro banknotes that are identified as genuine and fit	All authenticity and fitness checks carried out by the machine giving positive results	Can be dispensed to customers

B2	Euro banknotes that are identified as genuine and unfit	All authenticity checks carried out by the machine giving positive results. At least one fitness criterion checked giving a negative result	Cannot be dispensed to customers and are returned to the NCB
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## ANNEX IIb

### CLASSIFICATION AND TREATMENT OF EURO BANKNOTES BY STAFF-OPERATED MACHINES

Euro banknotes are classified into one of the following categories and are physically separated by category. Machines which do not check euro banknotes for fitness do not need to distinguish between categories B1 and B2.

<b>CLASSIFICATION AND TREATMENT OF EURO BANKNOTES BY STAFF-OPERATED MACHINES</b>			
<b>Category</b>	<b>Properties</b>	<b>Treatment</b>	
A	<p>(i) Objects not recognised as euro banknotes; or</p> <p>(ii) suspect counterfeit euro banknotes; or</p> <p>(iii) euro banknotes that are not clearly authenticated</p>	<p>(i) Not recognised as euro banknotes because of any of the following:</p> <ul style="list-style-type: none"> <li>- non-euro banknotes</li> <li>- euro banknote-like objects</li> <li>- wrong image or format</li> <li>- large folded corner(s) or missing part(s)</li> <li>- feeding or transportation error of the machine</li> </ul> <p>(ii) Identified as suspect counterfeit euro banknotes because image and format recognised, but one or more authentication feature checked by the machine not detected or clearly out of tolerance</p> <p>(iii) Euro banknotes that are not clearly authenticated because image and format recognised, but not all authentication features checked by the machine recognised because of quality and/or tolerance deviations. In most cases unfit euro banknotes</p>	<p>Return by the machine to the operator for further evaluation and treatment</p> <p>(i) objects not recognised as euro banknotes: after visual evaluation by a staff member these are separated from the suspect counterfeit euro banknotes and euro banknotes that are not clearly authenticated;</p> <p>(ii) suspect counterfeit euro banknotes; and</p> <p>(iii) euro banknotes that are not clearly authenticated: these are processed separately and handed over for final authentication to the competent national authorities immediately, at the latest 20 working days after deposit in the machine.</p>
B1	Euro banknotes that are identified as genuine and fit	<p>All authenticity and fitness checks carried out by the machine giving positive results</p> <p>Can be used for recirculation.</p> <p>Credited to the account holder</p>	
B2	Euro banknotes that are identified as genuine and unfit	<p>All authenticity checks carried out by the machine giving positive results. At least one fitness criterion checked giving a negative result</p> <p>Cannot be used for recirculation and are returned to the NCB</p> <p>Credited to the account holder</p>	

## **SPECIFIC CLASSIFICATION AND SORTING RULES FOR SOME STAFF-OPERATED MACHINES**

- (1) BPMs classify and physically sort euro banknotes into categories A, B1 and B2 as set out in Annex IIb, for which at least three dedicated output stackers are needed to avoid the intervention of the machine operator.
- (2) BPMs with only two dedicated output stackers may however classify and sort euro banknotes if the following requirements are fulfilled:
  - (a) The authenticity and fitness checks are conducted in the same pass. In this pass, any category B1 euro banknotes must be sorted into one stationary output stacker, whereas both category A and B2 euro banknotes must be sorted into a separate stationary output stacker that does not have any physical contact with any category B1 euro banknote.
  - (b) If a category A euro banknote is identified as being present in the second output stacker, the operator must re-run the euro banknote(s) from the second output stacker. In this second pass, euro banknotes suspected to be counterfeits must be separated from the category B2 euro banknotes by sorting the former into a dedicated output stacker.
- (3) BAMs classify and physically sort euro banknotes into categories A and B, for which at least two dedicated output stackers are needed to avoid the intervention of the machine operator.
- (4) BAMs with only one dedicated output stacker may however classify and sort euro banknotes if the following requirements are fulfilled:
  - (a) Each time a category A euro banknote is processed, the machine must stop the processing immediately and keep the category A euro banknote in a position that avoids any physical contact with authenticated euro banknotes.
  - (b) The result of the authenticity check must be indicated for any single category A euro banknote on a display.
  - (c) The machine must check for the presence of a category A euro banknote when it stops processing, and processing can only be resumed after the physical removal of the category A euro banknote by the operator.
  - (d) For each stop of the processing mode no more than one category A euro banknote can be accessible to the operator.

## ANNEX IIIa

### MINIMUM STANDARDS FOR AUTOMATED FITNESS CHECKING OF EURO BANKNOTES

This Annex lays down minimum standards for automated fitness checking of euro banknotes by banknote handling machines.

In the course of the fitness checks, euro banknotes with any defect in respect of which a mandatory requirement has been defined as set out below are unfit.

The acceptable tolerance level for the fitness checks by banknote handling machines is 5 %. This means that a maximum of 5 % of the euro banknotes that do not meet the fitness criteria may be misclassified by the machines and sorted as fit.

<b>Defect</b>		<b>Definition</b>
1	Soil	General distribution of dirt across the entire banknote
2	Stain	Localised concentration of dirt
3	Graffiti	Added image or lettering written or marked in any manner on a euro banknote
4	De-inked note	Lack of ink on part or whole of the euro banknote, e.g. a washed euro banknote
5	Tear	Self-explanatory
6	Hole	Self-explanatory
7	Mutilation	Euro banknotes with part(s) missing, along at least one edge (in contrast to holes)
8	Repair	Parts of one or more euro banknotes joined together by tape or glue or other means
9	Crumples	Multiple random folds
10	Limpness	Structural deterioration resulting in a marked lack of stiffness
11	Fold	Self-explanatory
12	Folded corner	Self-explanatory

#### FURTHER INFORMATION ON SORTING CRITERIA

##### 1. Soil

Soil increases the optical density of euro banknotes. The following table specifies the maximum density increase of limit samples compared to new euro banknotes that euro banknotes may exhibit to be classified as fit:

<b>TABLE 2: OPTICAL DENSITY LEVELS</b>		
<b>Denomination</b>	<b>Maximum density increase of limit sample compared to new euro banknote</b>	<b>Filter</b>
€5	0.06	Magenta
€10	0.06	Magenta
€20	0.08	Magenta
€50	0.07	Magenta
€100	0.07	Magenta
€200	0.04	Magenta
€500	0.04	Magenta

Euro banknotes not meeting these criteria are unfit. NCBs keep reference euro banknotes showing a soil level derived from these criteria. The densitometric measurements of the reference euro banknotes are based on the following criteria:

- Standard for density measurements: ISO 5 parts 3 and 4
- Standard for the filters: DIN 16536
- Absolute measurements: standard calibration (white tile)
- Polarisation filter: on
- Aperture: 3 mm
- Illumination: D65/2
- Background: white tile standard calibration

The density increase of a reference banknote is the highest value between the averages of at least four measurement points measured on the front and on the back of the banknote in the unprinted area and without any watermark modulation.

## **2. STAIN**

Euro banknotes with a localised concentration of dirt covering at least 9 mm by 9 mm in the non-printed area or at least 15 mm by 15 mm in the printed area are unfit.

## **3. GRAFFITI**

At present there is no mandatory requirement to detect graffiti.

## **4. DE-INKED NOTE**

De-inking of euro banknotes can occur, e.g. if they have been washed or subjected to aggressive chemical agents. These kinds of unfit euro banknotes might be detected by image detectors or UV detectors.

## 5. TEAR

Euro banknotes with tears which are open and not partly or fully covered by the machine's transport belt(s) are unfit if the size of the tear is greater than indicated below.

<b>Direction</b>	<b>Width</b>	<b>Length</b>
Vertical	4mm	8mm
Horizontal	4mm	15mm
Diagonal	4mm	18mm <sup>1</sup>

## 6. HOLE

Euro banknotes with holes which are not partly or fully covered by the machine's transport belt(s) are unfit if the area of the hole is greater than 10 mm<sup>2</sup>.

## 7. MUTILATION

Euro banknotes with lengths reduced by 6 mm or more or widths reduced by 5 mm or more are unfit. All measurements relate to differences from the nominal lengths and widths of the euro banknotes.

## 8. REPAIR

A repaired euro banknote is created by joining parts of euro banknote(s) together, e.g. by using tape or glue. A euro banknote with tape covering an area greater than 10 mm by 40 mm and which is more than 50µm thick is unfit.

## 9. CRUMPLES

Crumpled euro banknotes can normally be identified if their level of reflectance or stiffness is reduced. There is no mandatory requirement.

## 10. LIMPNESS

As far as possible, euro banknotes with very little stiffness are sorted as unfit. As limpness normally correlates with soiling, limp euro banknotes are generally also detected via soil sensors. There is no mandatory requirement.

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<sup>1</sup> This is measured by drawing a straight line from the peak of the tear to the edge of the banknote where the tear begins (rectangular projection), rather than measuring the length of the tear itself.

## **11. FOLD**

Folded euro banknotes, because of their reduced length or width, can be detected by sensors checking the size of the euro banknotes. In addition, they can be detected by thickness sensors. However, due to technical limitations, only folds fulfilling the criteria laid down for mutilations, i.e. folds leading to a reduction in length greater than 6 mm or a reduction in width greater than 5 mm, can be identified and are unfit.

## **12. FOLDED CORNER**

A euro banknote with a folded corner with an area of more than 130 mm<sup>2</sup> and a minimum length of the smaller edge greater than 10 mm is unfit.

## ANNEX IIIb

### MINIMUM STANDARDS FOR MANUAL FITNESS CHECKING OF EURO BANKNOTES

This Annex lays down minimum standards for manual fitness checking of euro banknotes by trained staff members.

In the course of the fitness checks, euro banknotes with any defect as set out in the table below, or with a clearly noticeable defect in one of the visible security features, are unfit. However, folded euro banknotes and euro banknotes with folded corners may be rectified by manual unfolding where possible. The fitness checks are carried out by a visual inspection of the individual euro banknotes and do not require the use of any tools.

LIST OF SORTING CRITERIA FOR MANUAL FITNESS CHECKING		
Feature		Description
1	Soil	Visually noticeable distribution of dirt across the euro banknote
2	Stain	Visually noticeable localised concentration of dirt
3	Graffiti	Visually noticeable added image or lettering written or marked in any manner on a euro banknote
4	De-inked note	Visually noticeable lack of ink on part or whole of the euro banknote, e.g. a washed euro banknote
5	Tear	Euro banknote with at least one tear at the edge
6	Hole	Euro banknote with at least one visually noticeable hole
7	Mutilation	Euro banknotes with a part/parts missing along at least one edge (in contrast to holes), e.g. a missing corner
8	Repair	Parts of one or more euro banknotes joined together by tape, glue or other means
9	Crumples	Euro banknote with multiple random folds across it that strongly affect its visual appearance
10	Limpness	Euro banknote with structural deterioration resulting in a marked lack of stiffness
11	Folded euro banknote	Euro banknote that is folded, including a euro banknote that cannot be unfolded
12	Folded corner	Euro banknote with at least one clearly noticeable folded corner

## ANNEX IV

### DATA COLLECTION FROM CASH HANDLERS

#### 1. OBJECTIVES

The objectives of data collection are to enable the Bank and the ECB to monitor the relevant activities of cash handlers and to oversee developments in the cash cycle.

#### 2. GENERAL PRINCIPLES

2.1. Data on banknote handling machines are only reported when the machines are used for recirculation.

2.2. Cash handlers regularly provide the Bank with the following:

- information on establishments where cash is handled such as branch offices, and
- information on banknote handling machines and cash dispensers.

2.3. In addition, cash handlers that recirculate euro banknotes via banknote handling machines and cash dispensers regularly provide the Bank with the following:

- information on the volume of cash operations (number of euro banknotes processed) involving banknote handling machines and cash dispensers,
- information on remote branches of credit institutions with a low level of cash operations where fitness checks are carried out manually.

#### 3. TYPE OF DATA AND REPORTING REQUIREMENTS

3.1. Depending on its nature, the data collected are divided into master data and operational data.

##### *Master data*

3.2. Master data cover information on: (a) the individual cash handlers and their banknote handling machines and cash dispensers in operation; and (b) remote branches of credit institutions.

3.3. Master data are provided to the Bank at the date of application of this Directive and every six months thereafter. The data specified in the template set out in Appendix 1 must be provided, although the Bank may require data to be provided in a different format.

3.4. An NCB may decide, for monitoring reasons, to collect the data at local level, such as at branch offices.

3.5. The Bank may decide to exclude from the scope of the reporting requirements euro banknote handling machines only used to process euro banknotes distributed over the counter.

### ***Operational data***

3.7. Data originating from the processing and recirculation of euro banknotes by cash handlers are classified as operational data.

3.8. The Bank may decide to exclude other economic agents, as referred to in Article 6 of Regulation (EC) No 1338/2001, from the obligation to report operational data if the number of euro banknotes they recirculate via cash dispensers is below a threshold determined by the Bank.

3.9. Data are provided on a six-monthly basis. The data are reported to the Bank at the latest two months after the relevant reporting period, i.e. end-February and end-August. Data may be provided using the template set out in Appendix 2.

3.10. Data are provided by cash handlers which physically handle euro banknotes. If a cash handler has outsourced the checking for authenticity and fitness to another cash handler, the data are provided by the cash handler designated in accordance with paragraph 10.

3.11. Data are reported by cash handlers in terms of pieces (volume), aggregated at national level and broken down by euro banknote denomination. For remote branches of credit institutions, operational data is reported separately.

3.12. The Bank may decide, for monitoring reasons, to collect the data at local level, such as at branch offices.

3.13. The Bank may decide to exclude from the scope of the reporting requirements euro banknotes that are processed on euro banknote handling machines and distributed over the counter.

3.14. Cash handlers which have outsourced authenticity and fitness checking to other cash handlers may be requested to provide detailed information to the Bank on the latter.

### **4. CONFIDENTIALITY AND PUBLICATION OF DATA**

4.1. Both master data and operational data are treated as confidential.

4.2. The Bank and the ECB may decide to publish reports or statistics using data acquired under this Annex. Any such publication is aggregated in such a way that no data can be attributed to single reporting entities.

**MASTER DATA**

This information is to be provided to:

Central Bank of Malta  
(contact details for queries)  
(address)

**1. Cash handler information**

Cash handler's name  
Headquarters address  
Zip/postal code:  
City  
Street:

**Type of company:**

- Credit institution
- Bureau de change
- Cash in transit company which is not a payment institution
- Trader (retailer)
- Casino
- Other, including payment institutions where not already categorised as one of the above (specify)

**Contact persons:**

Names:

Telephone Nos:

Telefax Nos:

E-mail addresses:

**Outsourcing partner** (if relevant)

Name:

Address:

Zip/postal code:

City:

**2. Customer-operated machines**

Type	Manufacturer*	Machine name*	Identification* (detector system/software versions)	Total number in operation
CIMs				
CRMs				
CCMs				
COMs				
TARMS**				
TAMs**				

\* These entries are completed following the corresponding entries on the ECB website, unless a unique identification number is made available by the ECB

\*\* Used as customer-operated machines

### Staff-operated machines

Type	Manufacturer*	Machine name*	Identification* (detector system/software versions)	Total number in operation
BPMs				
BAMs				
TARMs**				
TAMs**				

\* These entries are completed following the corresponding entries on the ECB website, unless a unique identification number is made available by the ECB

\*\* Used exclusively as staff-operated machines.

### 4. Cash dispensers

Type	Total number in operation
ATMs	
ScoTs	
Others	

**Reporting Template**

**Operational Data**

**1. Cash Handler information**

<b>Cash handler's name</b>	
<b>Reporting period</b>	

**2. Data**

Please provide data aggregated at national or regional level, as decided by the NCB – excluding remote branches.

	Total number of euro banknotes processed <sup>1</sup>	Of which sorted as unfit <sup>1</sup>	Of which recirculated <sup>2</sup>
€5			
€10			
€20			
€50			
€100			
€200			
€500			

<sup>1</sup> This item covers both staff-operated and customer-operated machines.

<sup>2</sup> Euro banknotes that are returned to NCBs, and euro banknotes recirculated over the counter which are not processed on a staff-operated machine, are excluded.

<b>Number of euro banknotes distributed via customer operated machines and cash dispensers</b>	
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These data are mandatory for credit institutions.

## ANNEX V

### DATA COLLECTION FROM CREDIT INSTITUTIONS

1. (1) Without prejudice to the provisions of article 23 of the Act, the Bank may require any intermediary to provide it with such information as the Bank may consider necessary to enable it to monitor the banknote recycling activities of intermediaries on an on-going basis, to assess the quality of euro banknotes in circulation, or to take appropriate action, and the Bank may enquire into and ask for clarifications of any information so provided.  
  
(2) Any intermediary required to provide the Bank with information or clarifications as specified in the preceding sub-paragraph shall comply with such requirement within the timeframe stipulated by the Bank.
2. Intermediaries shall regularly provide the Bank with the following information in accordance with the parameters established under paragraph 3:
  - a) general information on the recycling of banknotes and centres for the deposit and checking of banknotes;
  - b) statistics on the volume of cash operations; and
  - c) information on customer operated machines.
3. The Bank shall establish and communicate to intermediaries the content, procedure and schedule for transmitting the information mentioned in paragraph 2 in accordance with its own requirements and the requirements of the European Central Bank.
4. The information furnished shall be treated as confidential and subject to professional secrecy, and may be published only in aggregated form.
5. Without prejudice to paragraph 1, intermediaries that do not collect, distribute or exchange banknotes except in over-the-counter transactions shall not be required to report the data provided for in paragraph 2 above.